

APPLICATION DATA SHEET

Application Information

Title Line One :: SYSTEM AND METHOD OF INTELLIGENT CALL
Title Line Two :: ROUTING FOR CROSS SELL OFFER SELECTION
Title Line Three :: BASED ON OPTIMIZATION PARAMETERS OR
Title Line Four :: ACCOUNT-LEVEL DATA

Total Drawing Sheets :: 15
Formal Drawings :: Yes

Application Type :: Utility
Docket Number :: 47004.000280

Licensed - U S Government Agency ::

Contract Number ::

Grant Number ::

Secrecy Order in Parent Application ::

Request for Early Publication?::

No

Request for Non-Publication?::

~~NO~~ YES *JH 3/15/04*

Small Entity::

No

Inventor Information

Inventor One Given Name :: Lizhi
Family Name :: MA
Name Suffix ::
Postal Address Line One :: 1 Hagley Lane

Postal Address Line Two ::

City ::

Newark

State or Province ::

Delaware

Country ::

U.S.A

Postal or Zip Code ::

19711

City of Residence ::

Newark

State or Prov. of Residence ::

Delaware

Country of Residence ::

U.S.A

Citizenship Country ::

P.R. China

Inventor Two Given Name ::

Shane

Family Name ::

PEDERSON

Name Suffix ::

P.

Postal Address Line One ::

842 N. Kenilworth Avenue

Postal Address Line Two ::

City ::

Oak Park

State or Province ::

Illinois

Country ::

U.S.A.

Postal or Zip Code ::

60302

City of Residence ::

Oak Park

State or Prov. of Residence ::

Illinois

Country of Residence :: U.S.A
Citizenship Country :: U.S.A

Inventor Three Given Name :: Wilson
Family Name :: KHAEMBA
Name Suffix ::
Postal Address Line One :: 105 Orchard Avenue
Postal Address Line Two ::
City :: Newark
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19711
City of Residence :: Newark
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: Kenyan

Inventor Four Given Name :: Hui
Family Name :: WANG
Name Suffix ::
Postal Address Line One :: 4407 Christiana Meadows
Postal Address Line Two ::
City :: Bear
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19701
City of Residence :: Bear
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: P.R. China

Inventor Five Given Name :: Guru
Family Name :: KURUBARAHALLI
Name Suffix ::
Postal Address Line One :: 508 Crest Road
Postal Address Line Two ::
City :: Wilmington
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19803
City of Residence :: Wilmington
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: India

Inventor Six Given Name :: Gary
Family Name :: ULRICH
Name Suffix ::
Postal Address Line One :: 38 Delaware Avenue
Postal Address Line Two ::

City :: West Trenton
State or Province :: New Jersey
Country :: U.S.A.
Postal or Zip Code :: 08628
City of Residence :: West Trenton
State or Prov. of Residence :: New Jersey
Country of Residence :: U.S.A.
Citizenship Country :: U.S.A.

Inventor Seven Given Name :: Nitin
Family Name :: DHIR
Name Suffix ::
Postal Address Line One :: 218 Steeple Chase Circle
Postal Address Line Two ::
City :: Wilmington
State or Province :: Delaware
Country :: U.S.A.
Postal or Zip Code :: 19808
City of Residence :: Wilmington
State or Prov. of Residence :: Delaware
Country of Residence :: U.S.A.
Citizenship Country :: U.S.A.

Inventor Eight Given Name :: Djovana
Family Name :: SHKRELI
Name Suffix ::
Postal Address Line One :: 5620 Saint George Avenue
Postal Address Line Two ::
City :: Westerville
State or Province :: Ohio
Country :: U.S.A.
Postal or Zip Code :: 43082
City of Residence :: Westerville
State or Prov. of Residence :: Ohio
Country of Residence :: U.S.A.
Citizenship Country :: U.S.A.

Correspondence Information

Name Line One :: HUNTON & WILLIAMS
Address Line One :: 1900 K Street, N.W.
Address Line Two :: Suite 1200
City :: Washington
State or Province :: D.C.
Postal or Zip Code :: 20006-1109
Telephone :: 202-955-1500
Fax :: 202-778-2201
E-Mail :: sschreiner@hunton.com

Representative Information

Representative Customer Number :: **21967**

Domestic Priority Information

Application::	Continuity Type::	Parent Application::	Parent Filing Date::
This Application	Continuation-in-part	10/286,767	11/04/02
Which is a	Continuation of	09/349,960	07/09/99

Prior Foreign Applications

Country:: Application Number:: Filing Date::

Assignee Information

Assignee Name:: Bank One, Delaware
 Three Christiana Centre
 201 North Walnut Street
 Wilmington, Delaware 19801